

Contract Update

Sponsor Edition

March 25, 2026

Lumino Health Virtual Care, provided by Dialogue rebranding update

Last year, we sent a [communication](#) that announced:

- We'll be rolling out name and branding changes for our Lumino Health Virtual Care, provided by Dialogue¹ services. The full suite of services will be known as Sun Life Virtual Solutions, by Dialogue.
- We're updating your contract(s) and plan member booklet(s) to reflect the new Sun Life branding and to better align contract wording across the suite of benefits.

A follow-up [communication](#) in September noted that we'd be revising marketing collateral in 2026.

As a reminder, the name changes are:

Current name	New name
Lumino Health Virtual Care, provided by Dialogue	Sun Life Virtual Care, by Dialogue
Lumino Health Virtual Care Employee Assistance Program (EAP), provided by Dialogue	Sun Life Employee Assistance Program, by Dialogue
Lumino Health Virtual Care Stress Management and Well-Being, provided by Dialogue	Sun Life Stress Management and Well-Being, by Dialogue
Lumino Health Virtual Care plan member sign in web page luminovc.dialogue.co	mysunlife.ca

You'll find the changes to your contracts and booklets in the following links. These changes update what was shared with you last year:

[New contract and booklet wording – English](#)

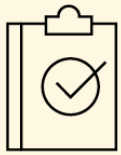
[New contract and booklet wording – French](#)

This *Focus Update* is an important document and amends your Sun Life Group Benefits contract(s), starting on July 1, 2026. After this date, we'll update your contract and booklet at your next plan revision.

¹ Dialogue is a wholly owned subsidiary of Sun Life Assurance Company of Canada operating as a stand-alone entity. All representations about Sun Life Virtual Solutions, by Dialogue, are those of Dialogue, Inc., and not Sun Life Assurance Company of Canada. Sun Life Assurance Company of Canada cannot guarantee the availability of the services and reserves the right to cancel the services with notice.

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life group of companies.





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Marketing collateral updates

Changes to digital properties and marketing collateral will be rolling out over the next few months. Stay tuned for more information about when updated materials will be available for you to download from the [Virtual Care hub](#) on sunlife.ca/groupbenefits.

Questions? We're here to help.

Please contact your Sun Life Group Benefits representative.