

If you are seeing this message, one or all of the following reasons may exist:

- Your browser doesn't support this type of PDF file
- You are on a mobile device
- You are not using Adobe Acrobat Reader

How to resolve:

- Ensure Adobe Acrobat Reader is installed on your computer\*
- Save the PDF file to a specific location on your computer (example: desktop)
- Open Adobe Acrobat Reader
- Find and open the PDF file from within Adobe Acrobat Reader

\* If you do not have Adobe Acrobat Reader installed on your computer, follow the instructions below to install.

<https://get.adobe.com/reader>

If you are still having issues please visit this link.

<https://helpx.adobe.com/ca/acrobat/kb/cant-view-pdf-web.html>